A Touchstone Energy Cooperative

Agenda

- 1. Call to Order
- 2. Roll Call
- 3. General Consent Items
 - a. Agenda
 - b. Minutes of November 24, 2025 Board Meeting
 - c. Bills
 - d. Director Expenses
 - e. New Hookups
 - f. New Memberships
 - g. IUPPS Update
- 4. Informative Reports
 - a. CEO Financial Report
 - b. Re-Comm Update
 - c. Operation Round Up
 - d. Safety Meeting
 - e. WVPA Board Meeting
 - f. Member Services Report
 - g. Cyber Security
 - h. Broadband Update
 - i. IEC Annual Meeting Review
 - Budget Review
 - k. Wholesale Power Tracker Review
- 5. Executive Session
 - a.
- 6. Decisions Needed
 - a. NRTC Voting Delegate and Alternate
- 7. Corporate Council Report
 - a.
- 8. Other Business
- 9. Calendar & Announcements
 - a. Next Regular Meeting January 26, 2026
- 10. Adjournment

-\$61,388

-\$78,935

-\$312,699

\$10,753

-\$99,000

-\$2.482

-\$2

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\$0

\$0

-\$1,518,323

-\$1,609,054

\$343,207

-\$387

\$3,554

\$47,136

\$393.511

\$0

\$0

\$2,467

\$39,921

\$10,459

\$8,820

\$233,366

\$233,652

\$15,700

\$171,189

\$2,152,233

\$102,960

\$1,803

\$0

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\$104.987

\$224

\$1,731,693

\$36,406

\$3,089

\$9,745

\$269,069

\$253,423

\$11,000

\$200,977

\$2,276,255

\$64,374

\$1,803

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\$1,810,855

\$44,483

\$12,048

\$9,129

\$260,338

\$247,919

\$20,000

\$200,978

\$2,640,536

-\$29,705

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-2,037,064

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-3,253,598

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\$94.190

-\$360,784

	Monthly Operating Report							
	Y	Year to Date			Nov-25		This Month	
	Last year	This Year	Budget	Variance	Last Year	This Year	Budget	1
Operating Revenue	\$27,412,823	\$28,860,168	\$30,126,015	-\$1,265,847	\$2,255,194	\$2,340,629	\$2,610,831	
Kwh Sold	199,372,141	203,017,220	212,460,973	-9,443,753	15,437,164	16,769,444	18,806,508	
Cost of Purchased Power	\$16,822,938	\$16,535,745	\$17,393,609	-\$857,864	\$1,253,151	\$1,298,817	\$1,652,953	
Kwh Purchased	206,831,524	209,044,228	219,194,087	-10,149,859	16,506,154	17,364,576	20,618,174	
Distribution Expense - Operations	\$697,760	\$693,876	\$691,179	\$2,697	\$68,599	\$65,780	\$58,513	
Distribution Expense - Maintenance	\$1,240,859	\$1,276,550	\$1,489,152	-\$212,602	\$117,378	\$127,948	\$134,175	

\$484,578

\$200,357

\$101,665

\$3,054,062

\$23,414,602

\$2,695,428

\$2,129,724

\$28,462,236

\$1,663,779

\$20,350

\$20,600

\$1,704,729

\$220,000

\$2.482

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\$423,190

\$121,422

\$104,132

\$2,741,363

\$21,896,279

\$2,706,181

\$121,000

\$2,129,722

\$26,853,182

\$2,006,986

\$19,963

\$3,554

\$67,736

\$2.098.240

\$0

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\$425,427

\$128,127

\$94,907

\$2,729,640

\$22,139,658

\$2,284,799

\$1,657,436

\$26,248,920

\$1,163,903

\$20,066

-\$350

\$0

\$0

\$2,234

\$164,354

\$1,350,207

\$167,000

\$27

\$0

\$0

\$0

Consumer Accounts Expense

Sales Expense

Consumer Services & Info Exp.

Administrative & General Expense

Depreciation & Amortization Exp.

Tax Expense - Property

Interest Expense Other

Other Deductions

Extraordinary Items

Interest on Long Term Debt

Total Cost of Electric Service

Non Operating Margins - Interest

Non Operating Margins - Other

Patronage Capital or Margins

Tax Expense - Other

Total Operation & Maintenance Exp.

Interest Charged to Construction(credit)

Patronage Capital & Operating Margins

Allowance for Funds Used During Const.

Generation & Transmission Cap. Credits

Other Cap. Credits & Patronage Divid.

\$0

\$0

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\$157

\$2,276,255

\$64,374

\$66,335

\$1,803

\$0

\$0

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\$0

\$0

\$0

\$0

\$0

\$2,640,536

-\$29,705

-\$27,855

\$1,850

\$0

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\$0

-\$364,281

\$94,079

-\$47

\$157

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\$0

\$94,190

	Mo	Monthly Operating Report				
	Nov-	25	This M	onth		
	Last year	This Year	Budget	Variance		
Operating Revenue	\$2,255,194	\$2,340,629	\$2,610,831	-\$270,202		
Kwh Sold	15,437,164	16,769,444	18,806,508	-2,037,064		
Cost of Purchased Power	\$1,253,151	\$1,298,817	\$1,652,953	-\$354,136		
Kwh Purchased	16,506,154	17,364,576	20,618,174	-3,253,598		
Distribution Expense - Operations	\$68,599	\$65,780	\$58,513	\$7,267		
Distribution Expense - Maintenance	\$117,378	\$127,948	\$134,175	-\$6,227		
Consumer Accounts Expense	\$39,921	\$36,406	\$44,483	-\$8,077		
Consumer Services & Info Exp.	\$10,459	\$3,089	\$12,048	-\$8,959		
Sales Expense	\$8,820	\$9,745	\$9,129	\$616		
Administrative & General Expense	\$233,366	\$269,069	\$260,338	\$8,731		
Total Operation & Maintenance Exp.	\$1,731,693	\$1,810,855	\$2,171,639	-\$360,784		
Depreciation & Amortization Exp.	\$233,652	\$253,423	\$247,919	\$5,504		
Tax Expense - Property	\$15,700	\$11,000	\$20,000	-\$9,000		
Tax Expense - Other	\$0	\$0	\$0	\$0		
Interest on Long Term Debt	\$171,189	\$200,977	\$200,978	-\$1		

Interest Charged to Construction(credit)

Patronage Capital & Operating Margins

Allowance for Funds Used During Const.

Generation & Transmission Cap. Credits

Other Cap. Credits & Patronage Divid.

Interest Expense Other

Total Cost of Electric Service

Non Operating Margins - Interest

Non Operating Margins - Other

Patronage Capital or Margins

Other Deductions

Extraordinary Items

\$0

\$0

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\$224

\$2,152,233

\$102,960

\$104,987

\$1,803

	Steube	n Coun	ty REM	C
		Operating F		
		Year to Date		Nov-25
	Last Year	This Year	Budget	Variance
Operating Revenue	\$27,412,823	\$28,860,168	\$30,126,015	-\$1,265,847
Kwh Sold	199,372,141	203,017,220	212,460,973	-9,443,753
Cost of Purchased Power	\$16.822.938	\$16,535,745	\$17,393,609	-\$857,864
Kwh Purchased	206,831,524	209,044,228	219,194,087	-10,149,859
Distribution Expense - Operations	\$697,760	\$693,876	\$691,179	\$2,697
Distribution Expense - Maintenance	\$1,240,859	\$1,276,550	\$1,489,152	-\$212,602
Consumer Accounts Expense	\$425,427	\$423,190	\$484,578	-\$61,388
Consumer Services & Info Exp.	\$128,127	\$121,422	\$200,357	-\$78,935
Sales Expense	\$94,907	\$104,132	\$101,665	\$2,467
Administrative & General Expense	\$2,729,640	\$2,741,363	\$3,054,062	-\$312,699
Total Operation & Maintenance Exp.	\$22,139,658	\$21,896,279	\$23,414,602	-\$1,518,323
Depreciation & Amortization Exp.	\$2,284,799	\$2,706,181	\$2,695,428	\$10,753
Tax Expense - Property	\$167,000	\$121,000	\$220,000	-\$99,000
Tax Expense - Other	\$27	\$0	\$2,482	-\$2,482
Interest on Long Term Debt	\$1,657,436	\$2,129,722	\$2,129,724	-\$2
Interest Charged to Construction(credit)	\$0	\$0	\$0	\$0
Interest Expense Other	\$0	\$0	\$0	\$0
Other Deductions	\$0	\$0	\$0	\$0
Total Cost of Electric Service	\$26,248,920	\$26,853,182	\$28,462,236	-\$1,609,054
Patronage Capital & Operating Margins	\$1,163,903	\$2,006,986	\$1,663,779	\$343,207
Non Operating Margins - Interest	\$20,066	\$19,963	\$20,350	-\$387
Allowance for Funds Used During Const.	-\$350	\$0	\$0	\$0
Non Operating Margins - Other	\$2,234	\$3,554	\$0	\$3,554
Generation & Transmission Cap. Credits	\$0	\$0	\$0	\$0
Other Cap. Credits & Patronage Divid.	\$164,354	\$67,736	\$20,600	\$47,136
Extraordinary Items	\$0	\$0	\$0	\$0
Patronage Capital or Margins	\$1,350,207	\$2,098,240	\$1,704,729	\$393,511

Monthly Operating Report Fiber

\$0

-\$48,300

	Monthly Operating Report Fiber							
	Y	ear to Dat	е	Nov	Nov-25		his Montl	1
	Last Year	This Year	Budget	Variance	Last Year	This Year	Budget	Varience
			** **		*****	*****	****	
Operating Revenue	\$3,520,054	\$4,109,195	\$3,964,164	\$145,031	\$369,261	\$377,119	\$422,903	-\$45,784
Distribution Expense - Operations	\$76,958	\$52,281	\$45,580		\$4,286	\$4,687	\$4,558	\$129
Distribution Expense - Maintenance	\$194,888	\$224,373	\$132,341	\$92,032	\$17,568	\$18,437	\$13,573	\$4,864
Consumer Accounts Expense	\$15,709	-\$1,261	\$29,688	-\$30,949	-\$877	\$0	\$3,070	-\$3,070
Consumer Services & Info Exp.	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Sales Expense	\$0	\$6,055	\$0	\$6,055	\$0	\$0	\$0	\$0
Administrative & General Expense	\$542,750	\$674,348	\$662,972	\$11,376	\$64,608	\$74,489	\$68,539	\$5,950
Total Operation & Maintenance Exp.	\$830,304	\$955,795	\$870,581	\$85,214	\$85,585	\$97,613	\$89,740	\$7,873
Depreciation & Amortization Exp.	\$1,123,186	\$1,444,904	\$1,310,693	\$134,211	\$122,893	\$136,467	\$131,823	\$4,644
Tax Expense - Property	\$66,500	\$0	\$100,000	-\$100,000	\$6,500	\$0	\$10,000	-\$10,000
Tax Expense - Other	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Interest on Long Term Debt	\$1,168,936	\$1,623,722	\$1,468,746	\$154,976	\$126,189	\$154,977	\$154,978	-\$1
Interest Charged to Construction(credit)	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Interest Expense Other	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Other Deductions	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Total Cost of Electric Service	\$3,188,926	\$4,024,422	\$3,750,020	\$274,402	\$341,166	\$389,057	\$386,541	\$2,516
Patronage Capital & Operating Margins	\$331,128	\$84,773	\$214,144	-\$129,371	\$28,094	-\$11,938	\$36,362	-\$48,300
Non Operating Margins - Interest	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Allowance for Funds Used During Const.	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Non Operating Margins - Other	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0

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\$36,362

Generation & Transmission Cap. Credits

Other Cap. Credits & Patronage Divid.

Extraordinary Items

Patronage Capital or Margins

	Steuben County REMC Monthly Operating Report				
	Nov-25 This Month				
	Last Year	This Year	Budget	Varience	
Operating Revenue	\$369,261	\$377,119	\$422,903	-\$45,784	
Distribution Expense - Operations	\$4,286	\$4,687	\$4,558	\$129	
Distribution Expense - Maintenance	\$17,568	\$18,437	\$13,573	\$4,864	

Distribution Expense - Maintenance **Consumer Accounts Expense** Consumer Services & Info Exp.

Administrative & General Expense

Depreciation & Amortization Exp.

Tax Expense - Property

Interest Expense Other

Other Deductions

Extraordinary Items

Interest on Long Term Debt

Total Cost of Electric Service

Non Operating Margins - Interest

Non Operating Margins - Other

Patronage Capital or Margins

Tax Expense - Other

Total Operation & Maintenance Exp.

Interest Charged to Construction(credit)

Patronage Capital & Operating Margins

Allowance for Funds Used During Const.

Generation & Transmission Cap. Credits

Other Cap. Credits & Patronage Divid.

Sales Expense

\$17,568 -\$877 \$0 \$0

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-\$11,938

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\$89,740

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\$2,516

-\$48,300

-\$48,300

	Steuben County REMC					
	Monthly Operating Report					
		Year to Date		Nov-25		
	Last Year	This Year	Budget	Variance		
Operating Revenue	\$3,520,054	\$4,109,195	\$3,964,164	\$145,031		
Distribution Expense - Operations	\$76,958	\$52,281	\$45,580	\$6,701		
Distribution Expense - Maintenance	\$194,888	\$224,373	\$132,341	\$92,032		
Consumer Accounts Expense	\$15,709	-\$1,261	\$29,688	-\$30,949		
Consumer Services & Info Exp.	\$0	\$0	\$0	\$0		
Sales Expense	\$0	\$6,055	\$0	\$6,055		
Administrative & General Expense	\$542,750	\$674,348	\$662,972	\$11,376		
Total Operation & Maintenance Exp.	\$830,304	\$955,795	\$870,581	\$85,214		
Depreciation & Amortization Exp.	\$1,123,186	\$1,444,904	\$1,310,693	\$134,211		
Tax Expense - Property	\$66,500	\$0	\$100,000	-\$100,000		
Tax Expense - Other	\$0	\$0	\$0	\$0		

\$1,168,936

\$3,188,926

\$331,128

\$331,128

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\$1,623,722

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\$1,468,746

\$3,750,020

\$214,144

\$214,144

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Interest on Long Term Debt

Total Cost of Electric Service

Non Operating Margins - Interest

Non Operating Margins - Other

Patronage Capital or Margins

Interest Expense Other

Other Deductions

Extraordinary Items

Interest Charged to Construction(credit)

Patronage Capital & Operating Margins

Allowance for Funds Used During Const.

Generation & Transmission Cap. Credits

Other Cap. Credits & Patronage Divid.

\$154,976

\$274,402

-\$129,371

-\$129,371

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Nov. Cash Balance

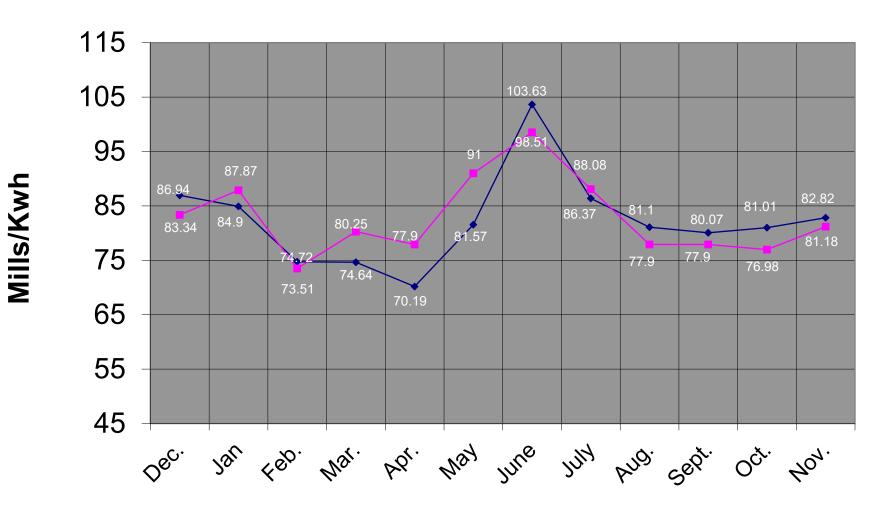
Farmers State Bank	\$131,028.18
Fifth Third Bank	
1st. Federal S&L	\$34,182.69
Green Data Deposit	\$270,000.00
Capital Credits	\$362,146.15
Working Fund	\$600.00

WVPA 2025 Cap Credit	0
WVPA 2024 Cap Credit	\$104,696.03
WVPA 2023 Cap Credit	\$3,667.90

Nov. 2025 Top 40

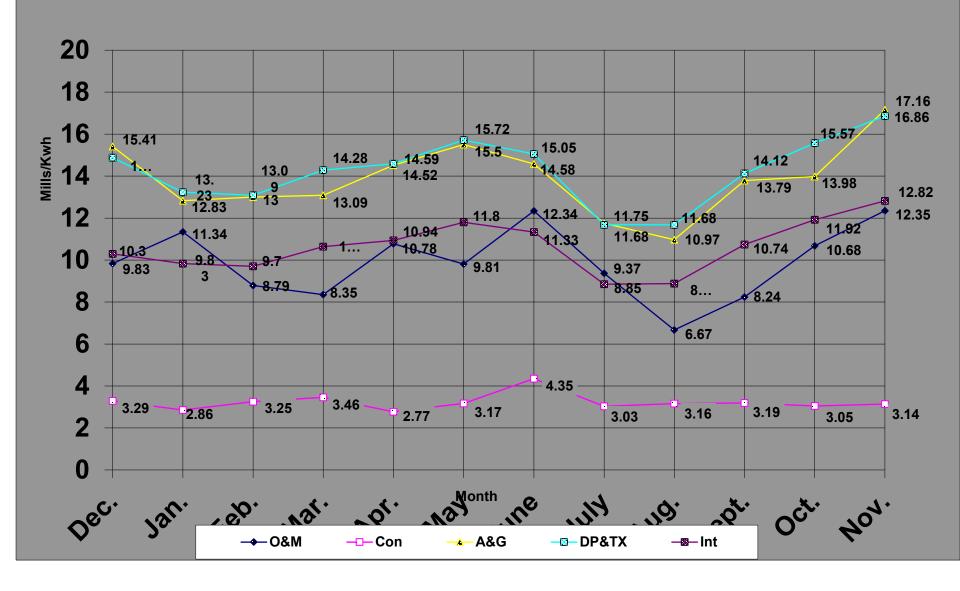
906701 C 238502 C 13713801 F 13840801 B 675801 N 945001 7 641005 V 930100 V 13851400 T	NAME PINE MANOR INC. CARDINAL IG COLD HEADING CO FAMILY DOLLAR BRIGHTMARK NUCOR BUILDING SYSTEMS 719500 MEIJER, MAIL STOP #4	METER USAGE 1,654,000 937,200 945,600 665,400 622,500 376,800	CHARGE AMOUNT 134,808.69 109,618.34 107,905.70 71,425.92		
861003 P 906701 C 238502 C 13713801 F 13840801 B 675801 N 945001 7 641005 V 930100 V 13851400 T	PINE MANOR INC. CARDINAL IG COLD HEADING CO FAMILY DOLLAR BRIGHTMARK NUCOR BUILDING SYSTEMS	1,654,000 937,200 945,600 665,400 622,500	134,808.69 109,618.34 107,905.70		
906701 C 238502 C 13713801 F 13840801 B 675801 N 945001 7 641005 V 930100 V 13851400 T	CARDINAL IG COLD HEADING CO FAMILY DOLLAR BRIGHTMARK NUCOR BUILDING SYSTEMS	937,200 945,600 665,400 622,500	109,618.34 107,905.70		1
238502 C 13713801 F 13840801 B 675801 N 945001 7 641005 W 930100 W 13851400 T	COLD HEADING CO FAMILY DOLLAR BRIGHTMARK NUCOR BUILDING SYSTEMS	945,600 665,400 622,500	107,905.70		1
13713801 F 13840801 B 675801 N 945001 7 641005 N 930100 N 13851400 T	FAMILY DOLLAR BRIGHTMARK NUCOR BUILDING SYSTEMS	665,400 622,500	•		
13840801 B 675801 N 945001 7 641005 V 930100 V 13851400 T	BRIGHTMARK NUCOR BUILDING SYSTEMS	622,500			
675801 N 945001 7 641005 V 930100 V 13851400 T	NUCOR BUILDING SYSTEMS	-	70,096.90		
945001 7 641005 V 930100 V 13851400 T			42,595.87		
641005 V 930100 V 13851400 T		254,880	27,348.30		
930100 V 13851400 T	/ENTRA ANGOLA, LLC	217,200	26,818.26		
13851400 T	/ESTIL MANUFACTURING CORP	202,700	25,183.79		
	TRUECORE LLC	199,800	22,648.13		
TO2T/00 N	MENARD INC	136,560	16,275.01		
	DIVERSIFIED COATING	128,160	15,906.84		
	TECHO-BLOC MIDWEST CORP	136,920	15,000.76		
	THE GREEN DATA CENTRE LLC	272,000	13,540.29		
	MSD OF STEUBEN COUNTY	85,200	11,616.43		
	AVOURITE FARMS	91,800	10,642.05		
	SUN NG JELLY BARTON LAKE RV LL	87,300	10,389.12		
	STEUBEN LAKES REGIONAL	94,880	9,958.41		
13720901 S		69,200	9,124.52		
	METAL SPINNERS	58,400	7,974.96		
	MSD OF STEUBEN COUNTY	56,400	7,472.31		
	CON-WAY CENTRAL EXPRESS	68,640	7,347.25		
	HANSON AGGREGATES INC SITE 562	47,120	7,323.06		
700802 C	CPG OHIO LLC	59,400	6,840.79		
1037601 F	ED EX FREIGHT EAST INC	57,760	6,263.98		
943000 Y	MCA OF STEUBEN COUNTY INC	58,480	6,164.58		
13610000 A	API CONSTRUCTION CORP	36,440	6,092.31		
530301 P	PETROL STOPPING CTRS#45	53,920	5,774.25		
956205 H	HIGH POINT HEIFERS LLC	45,440	5,240.97		
527800 T	TOWN OF FREMONT	49,440	5,194.94		
13825301 V	WINGATE ANGOLA	41,900	4,512.64		
1042001 C	OLD CASTLE LAWN & GARDEN	34,720	4,269.63		
13821000 V	ESTIL MANUFACTURING CORP	34,920	4,169.95		
363401 B	BEACHWOOD FARM LLC	24,560	3,804.16		
13751901 A	ANGOLA HOGBACK LAKE KOA	28,980	3,632.22		
786101 J	ICI	28,800	3,631.18		
13618401	CLIFFORD AGGREGATE INC	19,640	3,394.03		
617702 C	CPG OHIO LLC	29,000	3,332.44		
712500 E	EMF CORPORATION	26,400	3,306.54		
63800 B	BUNCH SHOP RITE MARKET	30,800	3,238.78		1
N	November Totals	8,069,260	\$ 859,884.30	0.1065630	
C	October Totals	9,328,340	\$ 1,057,762.15	0.1133923	

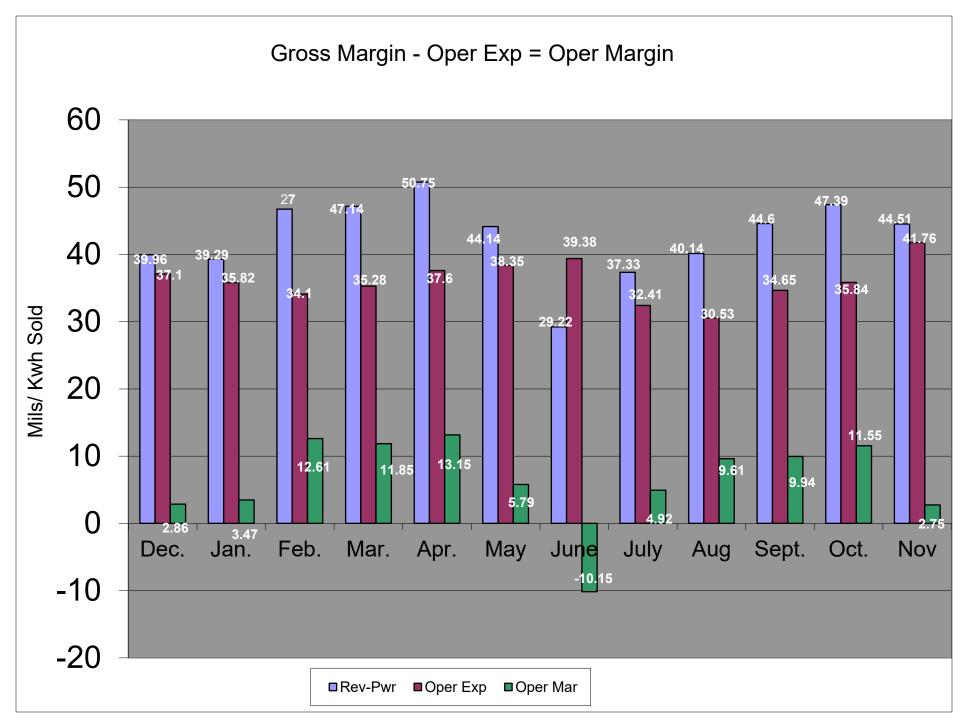
Power Cost in Mills / Kwh Sold

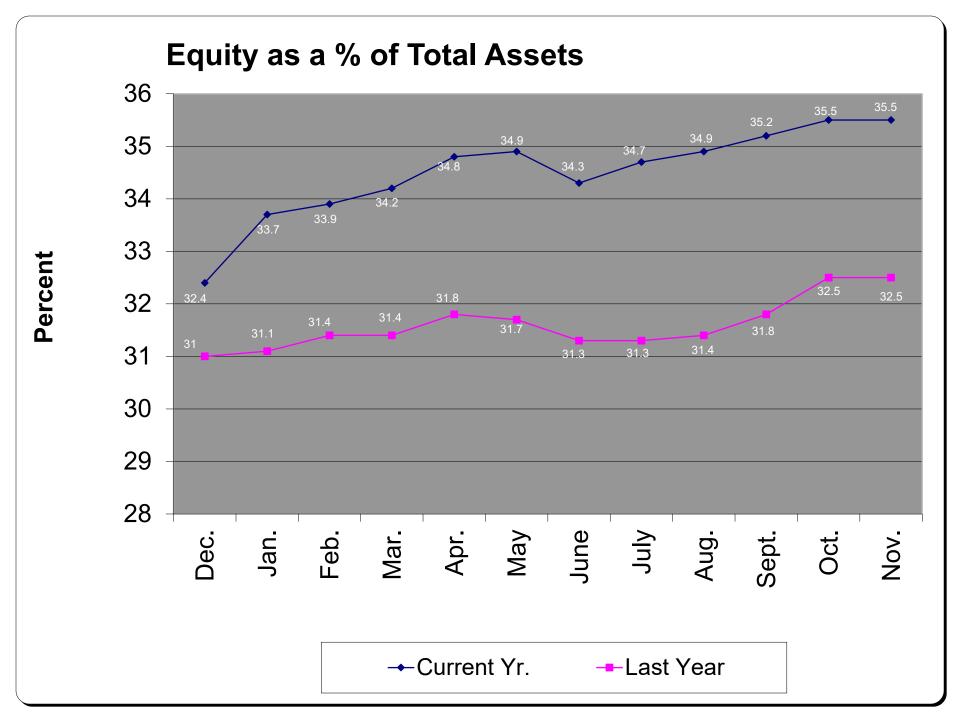


→ Curr. Yr. - Prev. Yr.

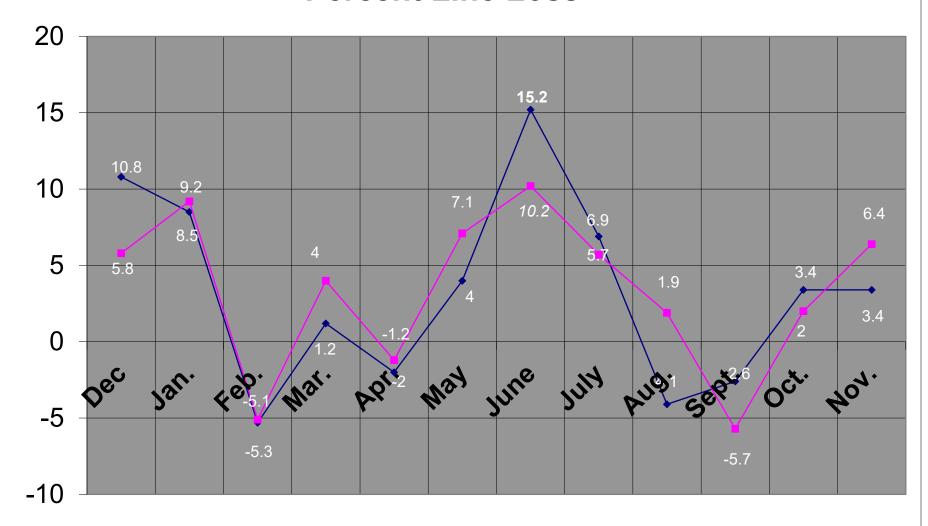
Oper. Exp. in Mills/KWH Sold







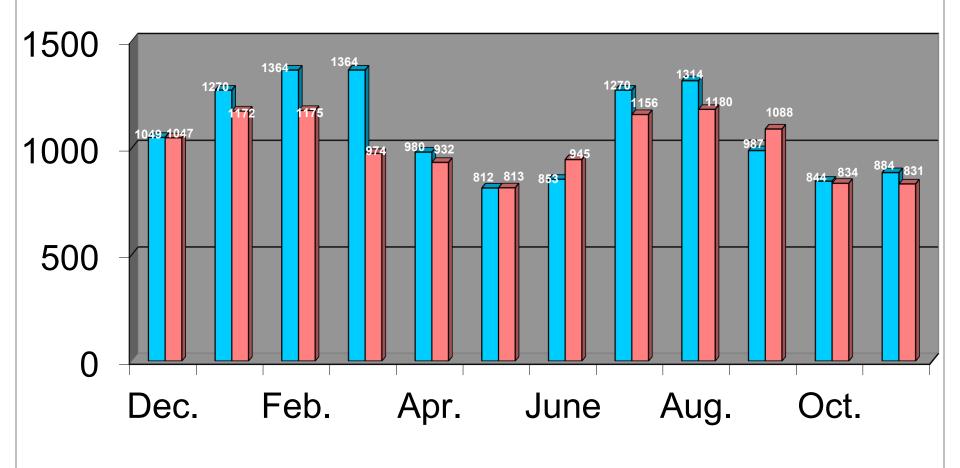
Percent Line Loss





Period Ending

Average Residential Kwh Consumption

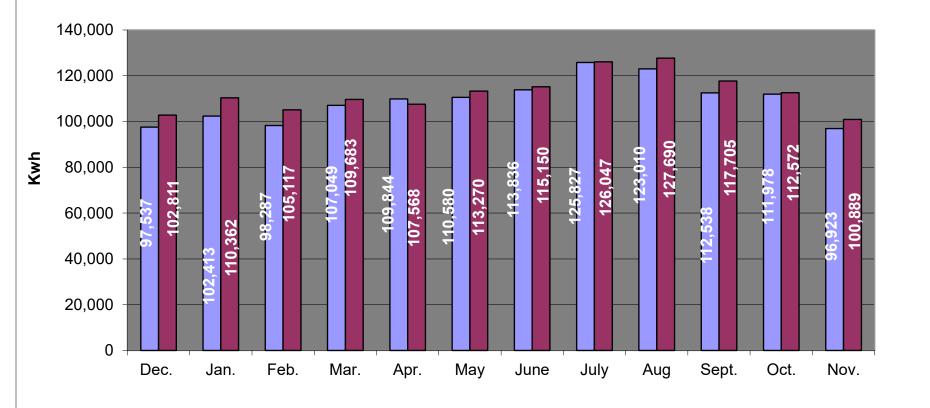


Month

Curr. Yr.

■Prev. Yr.

C&I Average Consumption



□Current Year

■Last Year

STEUBEN CO REMC MONTHLY OUTAGE SUMMARY FOR: NOVEMBER 25

	POWER SUPPLIER	MAJOR STORM	SCHEDULED	ALL OTHER	TOTAL
NO. OF OUTAGES THIS MONTH	0	0	0	254	254
THIS MONTH LAST YEAR	0	0	0	49	49
THIS YEAR TO DATE	0	83	67	1318	1468
LAST YEAR TO DATE	0	0	32	1168	1200
CONSUMER HR. PER THIS MONTH	0	0	0	109191.82	109191.8
THIS MONTH LAST YEAR	0	0	0	229.11	229.11
THIS YEAR TO DATE	0	3408.22	823.73	134108.95	138340.9
LAST YEAR TO DATE	0	0	1785.65	253818.28	255603.9
AVG.HRS PER CON. THIS MONTH	0	0	0	10.1385	10.1385
THIS MONTH LAST YEAR	0	0	0	0.02157	0.02157
THIS YEAR TO DATE	0	0.31745	0.0767	12.4915	12.8857
LAST YEAR TO DATE	0	0	0.1687	23.981	24.15

DATA FOR COMPUTING AVERAGE HOURS PER CONSUMER:

NUMBER OF CONSUMERS SERVED THIS MONTH: 10770

AVERAGE NUMBER OF CONSUMERS THIS YEAR TO DATE: 10736

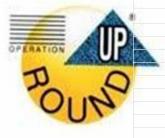
NUMBER OF CONSUMERS THIS MONTH LAST YEAR: 10621

AVERAGE NUMBER OF CONSUMERS LAST YEAR TO DATE: 10584

A Touchstone Energy Cooperative

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	Dec. 20	25 Board Me	eting	
2004 Total	2002	20 2001 4 1120	\$18,032.48	
2005 Total			\$41,792.07	
2006 Total			\$41,496.82	
2007 Total			\$41,034.09	
2008 Total			\$44,092.37	
2009 Total			\$44,920.33	
2010 Total			\$42,431.35	
2011 Total			\$41,919.61	
2012 Total			\$45,034.33	
2013 Total			\$42,477.23	
2014 Total			\$42,936.08	
2014 Total			\$43,682.99	
2016 Total			\$43,392.79	
2010 Total			\$44,027.97	
2017 Total				
			\$44,865.15	
2019 Total			\$45,389.98	
2020 Total			\$46,640.50	
2021 Total			\$48,570.78	
2022 Total			\$44,975.76	
2023 Total			\$41,850.76	
2024 Total			\$47,035.91	
2025			72.502.12	
Jan.			\$3,603.12	
Feb.			\$3,579.22	
Mar.			\$3,570.02	
Apr.			\$3,573.07	
May			\$3,585.32	
June			\$3,564.94	
July			\$3,652.55	
Aug			\$3,646.76	
Sept.			\$3,659.14	
Oct.			\$3,613.93	
Nov.			\$3,592.11	
	cle 4	\$11.80		
Cy	cle 1	\$1,054.70		
Су	cle 2	\$1,178.30		
Cy	cle 3	\$0.00		
Adj.		\$0.00		
			\$2,244.80	
Total			\$938,484.33	
Membership I	Participation Level			
Total		10,181		
Participating	Accounts	7,619		
Current Parti		74.84%		
Current rarti	Cipation Rate	/4.04-/0		
Last Months l	Rate	74.68%		

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Safety Report
Steuben County REMC
Board of Directors
December 18, 2025

December 18, 2025- Robert White from IEC was here for the December safety meeting with the topic being all inspections.

There were no injuries or loss of time reported.

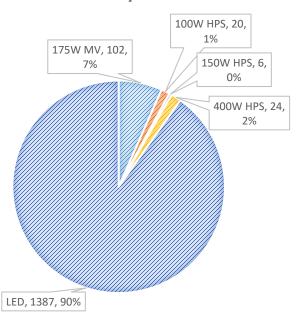
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MARKETING & MEMBER SERVICES

SECURITY LIGHTS AS OF 1/2025



2025
SECURITY LIGHT
INSTALLS/REMOVALS

3- REMOVALS
(0) this month
12 - NEW
(5) this month

25 – SWAP/ MAINT.

(2) this month





MARKETING & MEMBER SERVICES



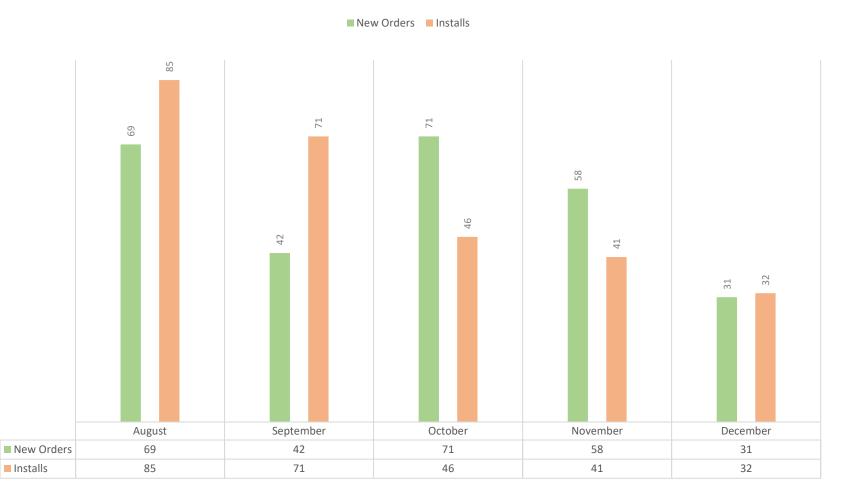
Member Engagement 4221 -Website Social Media Google SmartHub Engagements Sessions ■ 20-Oct ■ 17-Nov ■ 17-Dec

Website Activity:

	Total	7,050 100% of total
1	Storm/ Outage Center Steuben County REMC	2,536 (35.97%)
2	Home Steuben County REMC	2,398 (34.01%)
3	Packages/ Pricing Steuben County REMC	292 (4.14%)
4	Reporting an Outage Steuben County REMC	253 (3.59%)
5	Contact Us Steuben County REMC	247 (3.5%)
6	SmartHub Steuben County REMC	214 (3.04%)
7	Check Availability Steuben County REMC	136 (1.93%)
8	How to make a payment Steuben County REMC	136 (1.93%)
9	Unclaimed Capital Credits Steuben County REMC	110 (1.56%)
10	Log in Steuben County REMC	89 (1.26%)

BROADBAND TAKE RATE PER ZONE

NEW ORDERS/INSTALLS



12.17.2025

	Zone	Marketing Zone	Active	Pending	12.17	NEW	Total Members	% Take
	1	OTTER NORTHWEST	96	0	96	0	118	81%
\leftarrow	2	OTTER NORTHEAST	387	1	388	1	632	61%
PHASE	3	OTTER SOUTH	728	3	731	2	973	74%
ᅕ	4	ORLAND MP	211	0	211	-6	361	60%
	5	HELMER MP	145	1	146	1	197	74%
2	6	NEVADA NORTH	224	0	224	0	382	59%
SE	7	NEVADA NORTHEAST	376	4	380	1	874	43%
PHASE	8	NEVADA WEST	446	1	447	3	1110	39%
	9	NEVADA EAST	247	1	248	-2	519	48%
	10	SCOTT NORTHWEST	351	4	355	2	549	62%
SE 3	11	SCOTT WEST, NORTHEAST, SOUTH	88	0	88	1	166	52%
PHASE	12	RUHL	217	1	218	3	404	52%
4	13	ANGOLA N&W	270	1	271	2	427	62%
	14	SCOTT EAST	438	3	441	1	738	59%
4	15	NEVADA NORTHEAST 376 4 380 1 NEVADA WEST 446 1 447 3 NEVADA EAST 247 1 248 -2 SCOTT NORTHWEST 351 4 355 2 SCOTT WEST, NORTHEAST, SOUTH 88 0 88 1 RUHL 217 1 218 3 ANGOLA N&W 270 1 271 2 SCOTT EAST 438 3 441 1 ANGOLA SOUTH 228 3 231 3 STEUBENVILLE 204 2 206 2 WATERLOO 64 2 66 2	374	61%				
PHASE 4	16	STEUBENVILLE	204	2	206	2	423	47%
늅	17	WATERLOO	64	2	66	2	177	37%
		P2P	340	7	347	12		
Tot	al		5060	34	5094	28	8424	60%

BROADBAND TAKE RATE PER ZONE

Other Updates

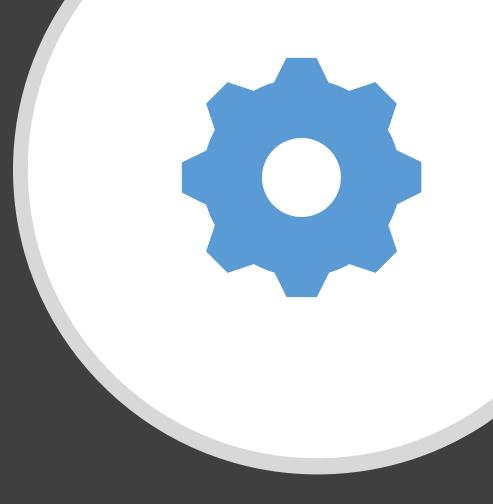
Youth Program Application Update:

 Camp Kilowatt, Youth Tour, and Page Day Applications opened on November 1st.

Signed Survey and Ballot Contract for 2026 Annual Meeting

DSR Working Group with WVPA:

 The group met on 11/13 and 12/17 to plan and revise the load management program to adapt to WVPA new rate structure. There will be another meeting in January of 2026.



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Cyber Security

Other than our normal updates and patches by NISC, Tantalus and WVPA there is no other significant changes to our hardware or software to report relating to cyber security.

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BROADBAND UPDATE

DECEMBER 2025



SERVICE INSTALLATION REPORT

258	PTP COUNT	
15.13541667	RDERS HISTORICAL AVERAGE	NEW O
14	/WEEK (LAST TWO MONTHS)	AVERAGE NEW ORDERS
12/19/2025	TODAY	
12	DAYS LEFT IN THE YEAR	
1	WEEKS LEFT IN THE YEAR	
14	PROJECTED NEW ORDERS	
5024	ROJECTED ACTIVE ACCOUNTS	TOTAL PF
4766	CTED ACTIVE FITH MEMBERS	TOTAL PROJE
58%	PROJECTED TAKE RATE	
57.50%	FULL ACTUAL TAKE RATE	
56.20%	FTTH ACTUAL TAKE RATE	

> SERVICE INSTALLATIONS TO DATE:

➤ 4992 ACTIVE SUBSCRIBERS AS OF 12/19/25.

> RUN RATE

NEW ORDERS WEEKLY AVERAGE ROSE SLIGHTLY TO 14 THIS MONTH. AVERAGE WEEKLY INSTALLS ROSE TO 14 PER WEEK, FOLLOWING LAST MONTH'S SLIGHT INCLINE IN NEW ORDERS.

FTTH STATUS REPORT



5000 ACCOUNTS MILESTONE

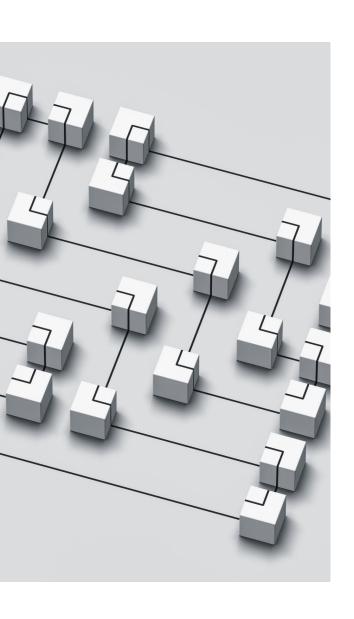
IF THE INSTALL SCHEDULE REMAINS AND WE HAVE LESS THAN 2 MEMBERS DISCONNECT WE WILL HAVE 5002 BROADBAND ACCOUNTS AT YEAR END.



NRTC CALL CENTER CONTRACT RENEWED

CONTRACT RENEWED WITH A \$1,550.00+ / MONTH SAVINGS



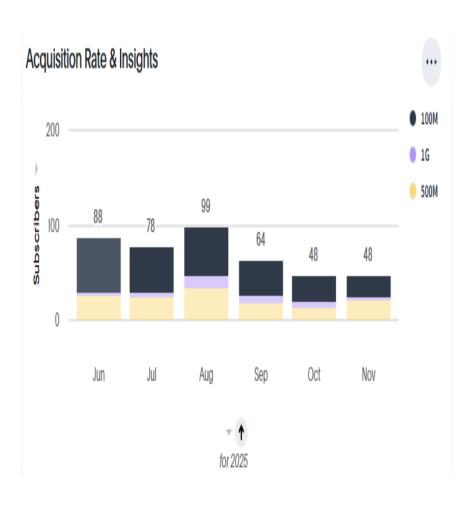


P2P STATUS REPORT

- ► P2P NETWORK UPDATE.
 - SITE SURVEY'S FOR INVENTORY AUDIT OF i-NET EQUIPMENT STILL UNDERWAY.
- ➤1 i-NET DISCONNECT REQUEST RECEIVED EMF
- ➤1 NEW i-NET SERVICE REQUEST JAG MOBILE
- NEW ISP SERVICE INSTALLED ILLUMINATED IMAGE.

SUBSCRIBER STATISTICS

CONTINUING TO SEE AN UPTICK IN SUBSCRIBER COUNT





STATISTICS CONT'D

• IN THE LAST TWO MONTHS WE HAVE BLOCKED 61,926 WEB THREATS AND 54,509 INTRUSIONS FOR OUR MEMBERS.



NRTC CALL CENTERS HANDLE BOTH OVERFLOW MEMBER SERVICE CALLS AS WELL AS TECH SUPPORT CALLS

CALL CENTER STATISTICS

40
13
54
5
62
0
56

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St e	uben			Standar	d					
		- Sched	-				4			
Cal	cul at i c	n of Wh	ol esal e	Power	Tracki ng	Fa	ct or			
. .		-			14775					414 444 454
1.		-	-		n WPA -					\$16, 202, 856
2.	Cost of	power	pur chas	ed tro	n WPA -	OI (d rat	tes (1.)		\$16, 041, 990
7 _		•								4100 000
3.	Increas	sed purc	chased p	ower co	ost (1-2)					\$160,866
r										
4.			=	eceipts	s tax and	l Si	mila		-	***
		charges	•	_				0.001456	·	\$235
5.	Increa	sed reve	enue rec	uir emer	nts (3+4)					\$161, 101
6.	Tot al	metered	Kwh sal	es for	the test	y	ear a	a/		187, 812, 824
7.	Base ra	ate roll	-in (5/	6)						0.000858
1.	See ex	hibit B								
2.	Formula equals (Line 3 divided by 1 less tax rate)								les	s line 3.
					current					
a/	The metered Kwh sales include Sep 24 to Aug 25									
			Aug 25					_		3.74%
		•								-
						Uni	its	pur chase	d	195, 430, 115
								sol d		188, 386, 781
								ed and u		

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January 2026

Steuben County REMC

Schedule of Events

- Jan 1—The Cooperative office will be closed for the New Year Holiday.
- Jan. 7- Wabash Valley Power Assoc. Financial Mtg. Board of Directors Meeting is at call.
- Jan. ?— The date and topic for this m onths safety m eeting has not yet been set.
- Jan. 26—Steuben County REMC's regular Board Meeting will be held at the Cooperative's office beginning at 5:30 PM.
- Jan. 30—We are planning an Open House to recognize Kevin Keiser's Retirement from 11:00a.m. - 2:00p.m.

The power of human connections

Sun	Mon	Tue	Wed	Thu	Fri	Sat
				1 Office Closed	2 Keith Hope's Retire- ment	3
4	5	6	7 WVP B -Mtg	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26 REMC B -Mtg	27	28	29	30 Kev- in's Re- tirement & Open House	31

P.O. Box 359 1212 S. Wayne Street Angola IN 46703 Phone: 260/665-3563 888/233-9088 Fax: 260/665-7495

Email: remosteuben@remsteuben.com

