Agenda

Steuben County REMC Regular Board of Directors Meeting

September 29, 2025

- 1. Call to Order
- 2. Roll Call
- 3. General Consent Items
 - a. Agenda
 - b. Minutes of August 25, 2025 Board Meeting
 - c. Bills
 - d. Director Expenses
 - e. New Hookups
 - f. New Memberships
 - g. IUPPS Update
- 4. Informative Reports
 - a. CEO Financial Report
 - b. Re-Comm Update
 - c. Operation Round Up
 - d. Safety Meeting
 - e. WVPA Board Meeting
 - f. Member Services Report
 - g. Cyber Security
 - h. Broadband Update
 - i. NRECA Regional Meeting Review
 - j. Director Per Diem
 - k.
- 5. Executive Session
 - a. Wage & Benefit Report- Labor Committee
 - b. CEO Search
- 6. Decisions Needed
 - a.
- 7. Corporate Council Report
 - a.
- 8. Other Business
- 9. Calendar & Announcements
 - a. Next Regular Meeting October 27, 2025
- 10. Adjournment

Steuben County REMC

Monthly Operating Report

	Y	Year to Date		Aug-25		This Month		1
	Last year	This Year	Budget	Variance	Last Year	This Year	Budget	Varience
Operating Revenue	\$20,235,528	\$21,270,379	\$21,826,827	-\$556,448	\$2,915,880	\$2,998,157	\$3,245,657	-\$247,500
Kwh Sold	147,425,321	151,026,960	152,728,249	-1,701,289	21,223,147	22,130,601	23,343,873	-1,213,272
Cost of Purchased Power	\$12,634,924	\$12,400,931	\$12,448,087	-\$47,156	\$1,859,954	\$1,794,758	\$1,822,587	-\$27,829
Kwh Purchased	154,043,972	156,322,297	157,472,226	-1,149,929		21,276,356	23,846,122	-2,569,766
Distribution Expense - Operations	\$498,328	\$515,752	\$512,058	\$3,694	\$55,562	\$43,739	\$65,478	-\$21,739
Distribution Expense - Maintenance	\$902,931	\$929,823	\$1,090,081	-\$160,258	\$109,866	\$103,879	\$137,089	-\$33,210
Consumer Accounts Expense	\$293,701	\$311,463	\$352,235	-\$40,772	\$37,971	\$37,278	\$45,150	-\$7,872
Consumer Services & Info Exp.	\$101,217	\$101,096	\$163,313	-\$62,217	\$19,836	\$19,598	\$27,910	-\$8,312
Sales Expense	\$70,404	\$76,977	\$73,793	\$3,184	\$11,628	\$13,131	\$9,547	\$3,584
Administrative & General Expense	\$2,048,063	\$1,983,350	\$2,213,146	-\$229,796	\$232,554	\$242,698	\$262,774	-\$20,076

\$16,852,713

\$1,952,356

\$1,530,738

\$20,498,289

\$1,328,538

\$14,800

\$20,600

\$1.363.938

\$160,000

\$2,482

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-\$533,321

-\$72,000

-\$607,045

\$50.597

-\$305

\$2,939

-\$11,901

\$41.330

\$0

-\$2,482

\$759

-\$1

\$0

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\$2,327,372

\$226,370

\$15,700

\$168,773

\$2,738,215

\$177,666

\$1,817

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\$179.714

\$231

\$2,255,082

\$247,580

\$196,508

\$2,710,169

\$287.987

\$1,811

\$11,000

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\$2,370,535

\$246,030

\$20,000

\$196,508

\$2,833,073

\$412.584

\$1,850

\$20,000

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\$1,550

-\$9,000

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-\$20,000

-\$144.412

\$0

-\$122,904

-\$124,597

Total Operation & Maintenance Exp.

Interest Charged to Construction(credit)

Patronage Capital & Operating Margins

Allowance for Funds Used During Const.

Generation & Transmission Cap. Credits

Other Cap. Credits & Patronage Divid.

Depreciation & Amortization Exp.

Tax Expense - Property

Interest Expense Other

Other Deductions

Extraordinary Items

Interest on Long Term Debt

Total Cost of Electric Service

Non Operating Margins - Interest

Non Operating Margins - Other

Patronage Capital or Margins

Tax Expense - Other

\$16,549,568

\$1,666,905

\$1,221,535

\$19,563,635

\$671.893

\$14,555

-\$350

\$0

\$0

\$1,712

\$22,356

\$710,166

\$125,600

\$27

\$0

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\$0

\$16,319,392

\$1,953,115

\$1,530,737

\$19,891,244

\$1,379,135

\$14,495

\$2,939

\$8,699

\$1,405,268

\$88,000

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Monthly Operating Report Aug-25 This Month Last year This Year Budget Variance \$2,915,880 \$2,998,157 \$3,245,657 -\$247,500 21,223,147 22,130,601 23,343,873 -1,213,272

\$1,794,758

21,276,356

\$43,739

\$37,278

\$19,598

\$13,131

\$242,698

\$247,580

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\$2,710,169

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\$2,255,082

\$103,879

\$1,859,954

21,651,573

\$55,562

\$37,971

\$19,836

\$11,628

\$232,554

\$226,370

\$168,773

\$2,738,215

\$177,666

\$179,714

\$1,817

\$15,700

\$0

\$0

\$0

\$0

\$0

\$0

\$0

\$0

\$231

\$2,327,372

\$109,866

Operating Revenue

Kwh Purchased

Sales Expense

Cost of Purchased Power

Distribution Expense - Operations

Consumer Accounts Expense

Consumer Services & Info Exp.

Distribution Expense - Maintenance

Administrative & General Expense

Depreciation & Amortization Exp.

Tax Expense - Property

Interest Expense Other

Other Deductions

Extraordinary Items

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Generation & Transmission Cap. Credits

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Kwh Sold

Steuben County REMC

\$1,822,587

23,846,122

\$65,478

\$45,150

\$27,910

\$262,774

\$246,030

\$196,508

\$2,833,073

\$412.584

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\$0

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-\$33,210

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\$0

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-\$39

\$224

-\$20,000

-\$144,412

\$0

\$0

\$0

-\$20,076

-\$115,453

-\$122,904

-\$124,597

-2,569,766

\$3,184

\$759

-\$1

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\$0

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	Monthly Operating Report						
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	4400 000	\$545.75	\$ =40.050	**			
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Sales Expense

Administrative & General Expense

Depreciation & Amortization Exp.

Tax Expense - Property Tax Expense - Other

Interest Expense Other

Other Deductions

Extraordinary Items

Interest on Long Term Debt

Total Cost of Electric Service

Non Operating Margins - Interest

Non Operating Margins - Other

Patronage Capital or Margins

Total Operation & Maintenance Exp.

Interest Charged to Construction(credit)

Patronage Capital & Operating Margins

Allowance for Funds Used During Const.

Generation & Transmission Cap. Credits

Other Cap. Credits & Patronage Divid.

\$70,404

\$2,048,063

\$16,549,568

\$1,666,905

\$1,221,535

\$19,563,635 \$671,893

\$14,555

-\$350

\$0

\$0

\$1,712

\$22,356

\$710,166

\$125,600

\$27

\$0

\$0

\$0

\$76,977

\$88,000

\$0

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\$1,983,350

\$1,953,115

\$1,530,737

\$19,891,244

\$1,379,135

\$14,495

\$2,939

\$8,699

\$1,405,268

\$16,319,392

\$73,793

\$2,213,146

\$1,952,356

\$1,530,738

\$20,498,289

\$1,328,538

\$14,800

\$20,600

\$1,363,938

\$160,000

\$2,482

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\$16,852,713

Steuben County REMC

Monthly Operating Report Fiber

Year to Date

Aug-25

This Month

	rear to Date		Aug-25		i nis wiontn		1	
	Last Year	This Year	Budget	Variance	Last Year	This Year	Budget	Varience
Operating Revenue	\$2,563,624	\$2,975,534	\$3,132,821	-\$157,287	\$365,302	\$370,327	\$408,445	-\$38,118
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Distribution Expense - Operations	\$57,856	\$37,604	\$36,464	\$1,140	\$6,936	\$5,243	\$4,558	\$685
Distribution Expense - Maintenance	\$146,885	\$166,739	\$105,824	\$60,915	\$13,837	\$19,603	\$13,702	\$5,901
Consumer Accounts Expense	-\$3,289	-\$1,480	\$23,736	-\$25,216	-\$439	-\$219	\$3,109	-\$3,328
Consumer Services & Info Exp.	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Sales Expense	\$0	\$4,295	\$0	\$4,295	\$0	\$0	\$0	\$0
Administrative & General Expense	\$396,204	\$456,613	\$524,919	-\$68,306	\$51,472	\$60,028	\$68,076	-\$8,048
Total Operation & Maintenance Exp.	\$597,654	\$663,771	\$690,943	-\$27,172	\$71,807	\$84,654	\$89,445	-\$4,791
Depreciation & Amortization Exp.	\$825,143	\$1,042,807	\$1,047,427	-\$4,620	\$117,885	\$131,578	\$131,439	\$139
Tax Expense - Property	\$52,000	\$0	\$80,000	-\$80,000	\$6,500	\$0	\$10,000	-\$10,000
Tax Expense - Other	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Interest on Long Term Debt	\$861,535	\$1,162,737	\$1,162,738	-\$1	\$123,773	\$150,508	\$150,508	\$0
Interest Charged to Construction(credit)	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Interest Expense Other	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Other Deductions	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Total Cost of Electric Service	\$2,336,332	\$2,869,314	\$2,981,108	-\$111,794	\$319,965	\$366,740	\$381,392	-\$14,652
Patronage Capital & Operating Margins	\$227,292	\$106,220	\$151,713	-\$45,493	\$45,337	\$3,587	\$27,053	-\$23,466
Non Operating Margins - Interest	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Allowance for Funds Used During Const.	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Non Operating Margins - Other	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Generation & Transmission Cap. Credits	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Other Cap. Credits & Patronage Divid.	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Extraordinary Items	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Patronage Capital or Margins	\$227,292	\$106,220	\$151,713	-\$45,493	\$45,337	\$3,587	\$27,053	-\$23,466

	Steuben County REMC Monthly Operating Report					
	Aug-	25	This M	lonth		
	Last Year	This Year	Budget	Varience		
Operating Revenue	\$365,302	\$370,327	\$408,445	-\$38,118		
Distribution Expense - Operations	\$6,936	\$5,243	\$4,558	\$685		
Distribution Expense - Maintenance	\$13,837	\$19,603	\$13,702	\$5,901		
Consumer Accounts Expense	-\$439	-\$219	\$3,109	-\$3,328		
Consumer Services & Info Exp.	\$0	\$0	\$0	\$0		
Sales Expense	\$0	\$0	\$0	\$0		

\$51,472

\$71,807

\$6,500

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\$45,337

\$117,885

\$123,773

\$319,965

\$45,337

Administrative & General Expense

Depreciation & Amortization Exp.

Tax Expense - Property

Interest Expense Other

Other Deductions

Extraordinary Items

Interest on Long Term Debt

Total Cost of Electric Service

Non Operating Margins - Interest

Non Operating Margins - Other

Patronage Capital or Margins

Tax Expense - Other

Total Operation & Maintenance Exp.

Interest Charged to Construction(credit)

Patronage Capital & Operating Margins

Allowance for Funds Used During Const.

Generation & Transmission Cap. Credits

Other Cap. Credits & Patronage Divid.

\$60,028

\$84,654

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\$0

\$3,587

\$131,578

\$150,508

\$366,740

\$3,587

\$68,076

\$89,445

\$10,000

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\$131,439

\$150,508

\$381,392

\$27,053

\$27,053

-\$8,048

-\$4,791

-\$10,000

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-\$23,466

-\$23,466

\$139

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Steuben County REMC

\$37,604

-\$1,480

\$4.295

\$456,613 \$663,771

\$1,042,807

\$1,162,737

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\$106,220

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\$105,824

\$524,919

\$690,943

\$80,000

\$1,047,427

\$1,162,738

\$2,981,108

\$151,713

\$151,713

\$1,140

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-\$1

\$60,915

-\$25,216

-\$68,306

-\$27,172

-\$80,000

-\$111,794

-\$45,493

-\$45,493

-\$4,620

	Monthly C	Monthly Operating Report						
		Year to Date						
	Last Year	This Year	Budget	Variance				
Operating Revenue	\$2,563,624	\$2,975,534	\$3,132,821	-\$157,287				

\$57,856

-\$3,289

\$0

\$0

\$0

\$0

\$0

\$0

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\$0

\$146,885

\$396,204

\$597,654

\$825,143

\$861,535

\$2,336,332

\$227,292

\$227,292

\$52,000

Operating Revenue	\$2,563,624	\$2,975,534	\$3,132,821

Distribution Expense - Operations

Consumer Accounts Expense

Sales Expense

Consumer Services & Info Exp.

Distribution Expense - Maintenance

Administrative & General Expense

Depreciation & Amortization Exp.

Tax Expense - Property

Interest Expense Other

Other Deductions

Extraordinary Items

Interest on Long Term Debt

Total Cost of Electric Service

Non Operating Margins - Interest

Non Operating Margins - Other

Patronage Capital or Margins

Tax Expense - Other

Total Operation & Maintenance Exp.

Interest Charged to Construction(credit)

Patronage Capital & Operating Margins

Allowance for Funds Used During Const.

Generation & Transmission Cap. Credits

Other Cap. Credits & Patronage Divid.

Aug Cash Balance

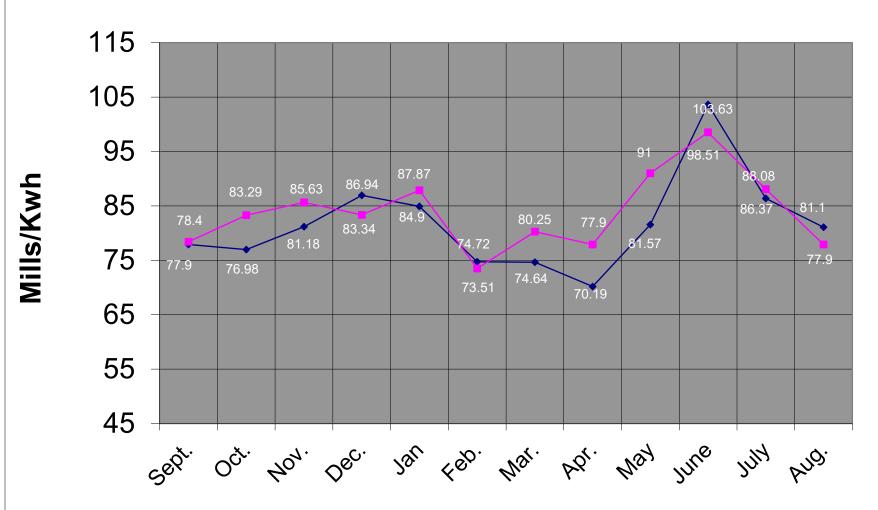
Farmers State Bank	\$192,708.09
Fifth Third Bank	
1st. Federal S&L	\$277,756.64
Green Data Deposit	\$270,000.00
Capital Credits	\$447,671.18
Working Fund	\$600.00

WVPA 2023 Cap Credit	\$3,848.12
WVPA 2022 Cap Credit	\$14,098.92
WVPA 2021 Cap Credit	\$5,164.86

Aug. 2025 Top 40

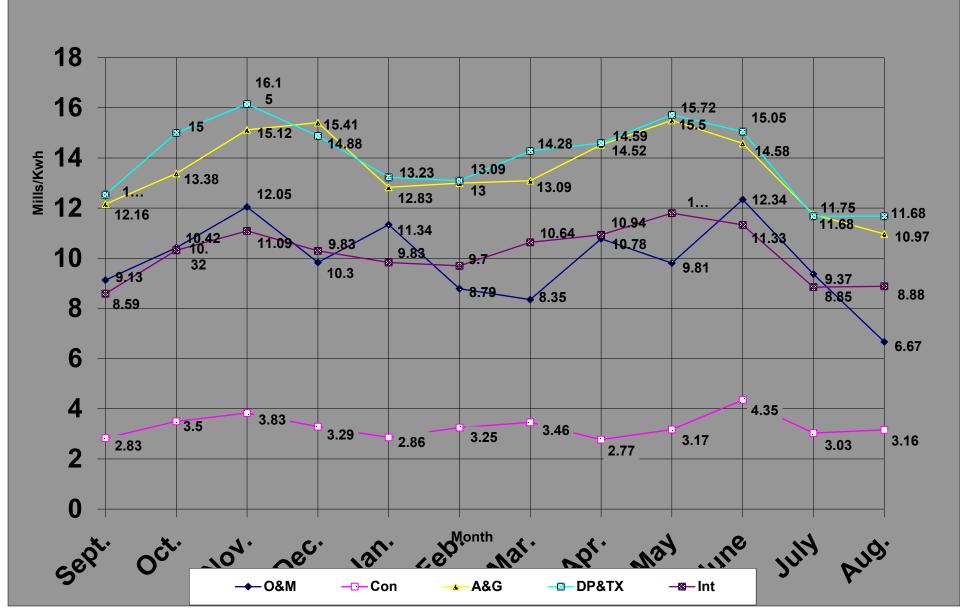
ACCOUNT	NAME	METER USAGE	CHARGE AMOUNT	
861003	PINE MANOR INC.	2,171,000	181,479.18	
238502	COLD HEADING CO	1,245,600	137,582.60	
906701	CARDINAL IG	1,189,200	111,567.55	
13713801	FAMILY DOLLAR	1,017,100	100,145.73	
13840801	BRIGHTMARK	505,000	50,223.75	
675801	NUCOR BUILDING SYSTEMS	436,800	45,486.31	
24201	SUN NG JELLY BARTON LAKE RV LL	311,100	35,503.55	
945001	719500 MEIJER, MAIL STOP #4	349,920	34,360.08	
641005	VENTRA ANGOLA, LLC	301,200	32,896.89	
13851400	TRUECORE LLC	264,600	28,627.15	
930100	VESTIL MANUFACTURING CORP	232,100	28,383.76	
1051700	MENARD INC	204,840	20,195.31	
709101	MSD OF STEUBEN COUNTY	163,200	19,362.59	
144404	THE GREEN DATA CENTRE LLC	310,400	17,345.89	
955101	DIVERSIFIED COATING	141,760	13,970.32	
1041901	TECHO-BLOC MIDWEST CORP	125,480	13,827.27	
	YMCA OF STEUBEN COUNTY INC	111,440	12,032.38	
340102	MANAPOGO RV CAMPGROUND	93,600	11,719.84	
1057401	STEUBEN LAKES REGIONAL	94,000	10,255.58	
975900	MSD OF STEUBEN COUNTY	80,480	10,226.82	
	HIGH POINT HEIFERS LLC	89,120	9,954.93	
	METAL SPINNERS	74,200	9,884.01	
	CPG OHIO LLC	84,400	9,521.72	
	ANGOLA HOGBACK LAKE KOA	73,080	8,970.08	
	PETROL STOPPING CTRS#45	69,600	7,346.70	
	FED EX FREIGHT EAST INC	67,440	7,314.61	
	ANGOLA HOGBACK LAKE KOA	58,860	7,306.54	
	STONECO	47,400	6,978.89	
	CON-WAY CENTRAL EXPRESS	52,840	5,862.00	
	TOWN OF FREMONT	55,200	5,777.06	
	WINGATE ANGOLA	53,800	5,661.55	
	HAPPY ACRES LLC	45,600	5,507.75	
	EMF CORPORATION	40,500	5,000.22	
	GLENDARIN HILLS GOLF CLUB	43,280	4,951.23	
	API CONSTRUCTION CORP	21,040	4,674.99	
	RMH FRANCHISE	39,560	4,387.45	
13614400		35,280	4,133.80	
	OLD CASTLE LAWN & GARDEN	29,680	3,873.35	
	VESTIL MANUFACTURING CORP	31,040	3,873.33	
	BUNCH SHOP RITE MARKET	35,360	3,755.66	
33800	DOTTOL MILE WARKET	33,300	3,733.00	
	August 2025 Totals	10.396.100	\$ 1,039,874.17	0.1000254
	July 2025 Totals		\$ 1,144,062.81	0.1055974

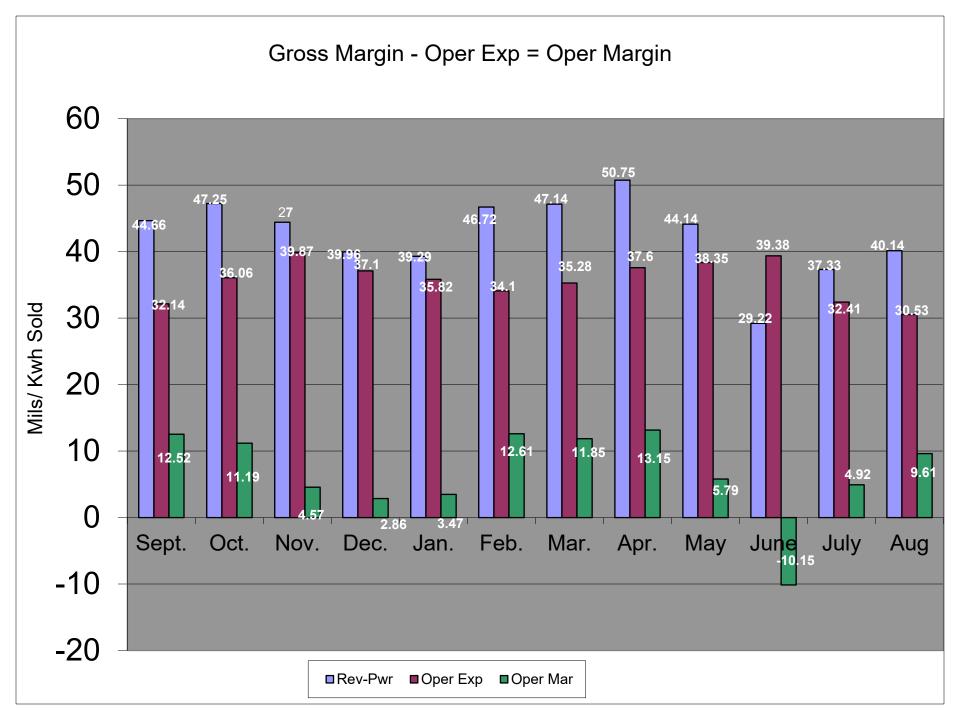
Power Cost in Mills / Kwh Sold

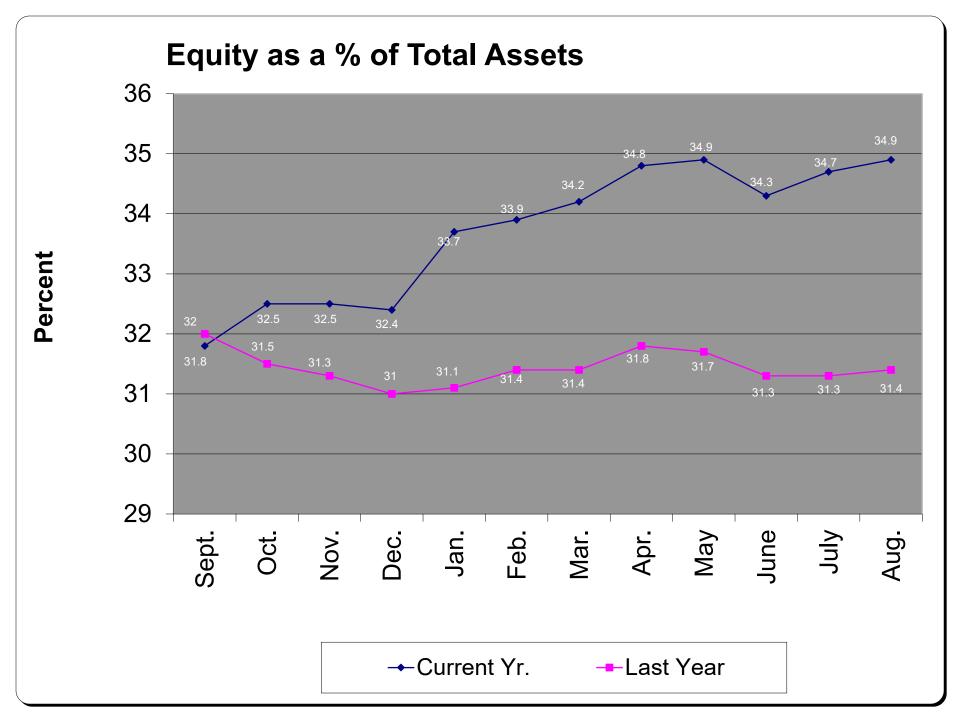


→ Curr. Yr. -Prev. Yr.

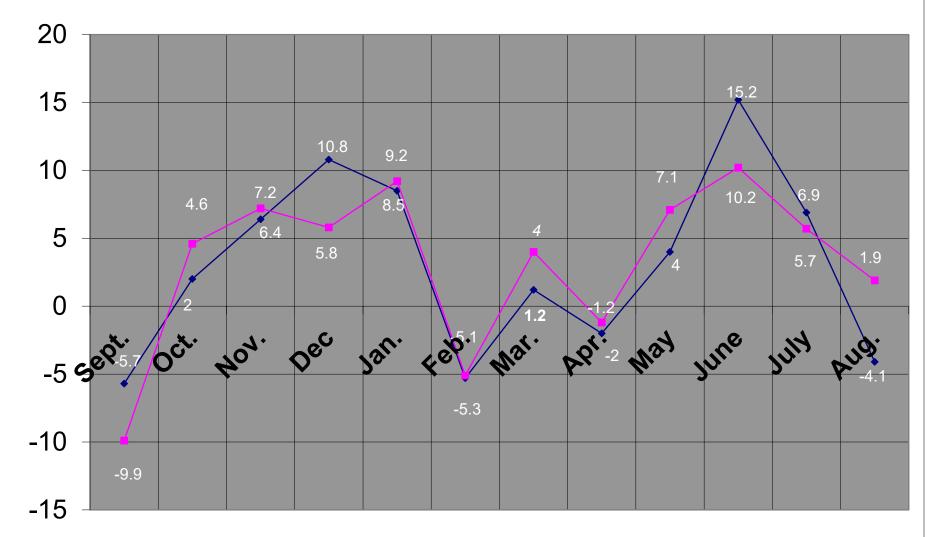
Oper. Exp. in Mills/KWH Sold





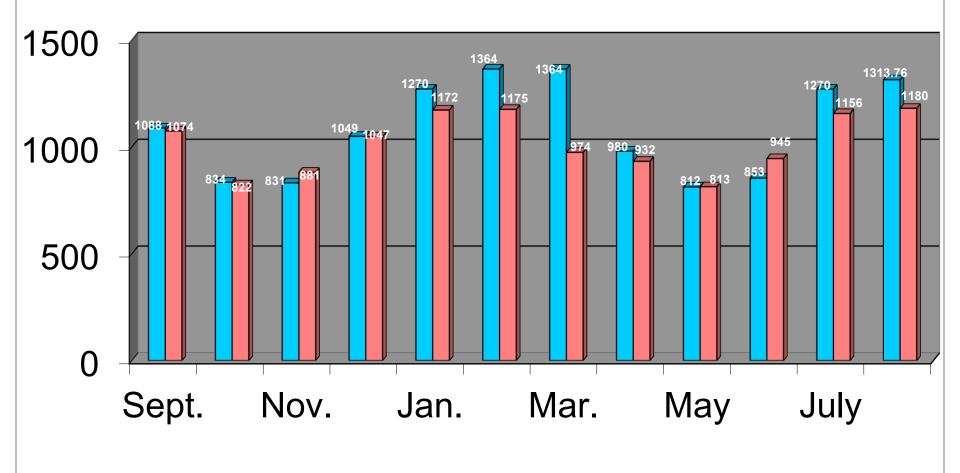


Percent Line Loss



← Curr. Yr. ← Prev. Yr. **Period Ending**

Average Residential Kwh Consumption

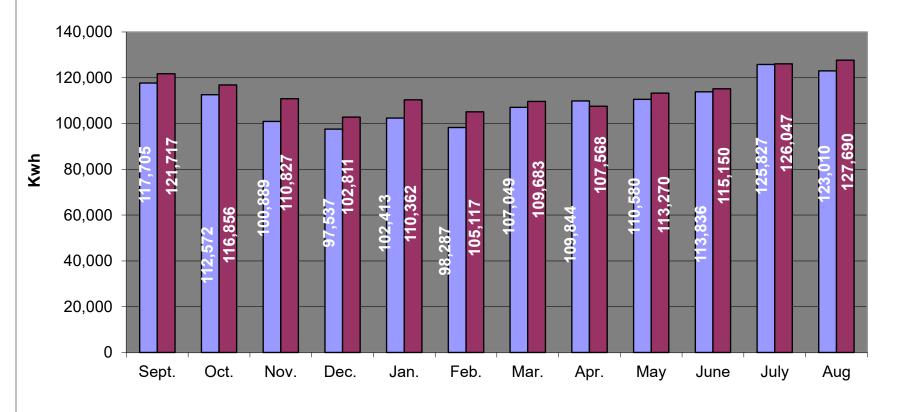




□ Curr. Yr.

■Prev. Yr.

C&I Average Consumption



■Current Year ■Last Year

	DOWED CHIRDHED				
	POWER SUPPLIER	MAJOR STORM	SCHEDULED	ALL OTHER	TOTAL
NO. OF OUTAGES THIS MONTH	0	0	0	41	41
THIS MONTH LAST YEAR	0	0	2	107	109
THIS YEAR TO DATE	0	83	64	739	886
LAST YEAR TO DATE	0	0	15	987	1002
CONSUMER HR. PER THIS MONTH	0	0	0	490.63	490.63
THIS MONTH LAST YEAR	0	0	2.64	985.56	988.2
THIS YEAR TO DATE	0	3408.22	766.41	17846.99	22021.62
LAST YEAR TO DATE	0	0	711.66	125871.17	126582.8
AVG.HRS PER CON. THIS MONTH	0	0	0	0.4563	0.4563
THIS MONTH LAST YEAR	0	0	0.0002	0.093	0.093
THIS YEAR TO DATE	0	0.31778	0.0714	1.664	2.0532
LAST YEAR TO DATE	0	0	0.0673	11.9038	11.9711

DATA FOR COMPUTING AVERAGE HOURS PER CONSUMER:

NUMBER OF CONSUMERS SERVED THIS MONTH: 10752

AVERAGE NUMBER OF CONSUMERS THIS YEAR TO DATE: 1072

NUMBER OF CONSUMERS THIS MONTH LAST YEAR: 10592

AVERAGE NUMBER OF CONSUMERS LAST YEAR TO DATE: 10574

Otter Substation

On May 22, 2025 Otter was taken offline due to gassing in the transformer.

We now hope to have it back in service by the end of October. It will take four two? months to repair.

Ruhl Substation

On September 10th our Ruhl Sub was taken offline so NIPSCO can work on their Hooser Hills Substation. We hope to have is back by October 2nd.

Agenda

Steuben County REMC Regular Board of Directors Meeting

September 29, 2025

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 - e. New Hookups
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- 4. Informative Reports
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 - a.
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 - a. Next Regular Meeting October 27, 2025
- 10. Adjournment



Sept. 2025 Board Meeting

74.25%

74.01%

2004 Total	l			\$18,032.48	
2005 Total	l			\$41,792.07	
2006 Total	l			\$41,496.82	
2007 Total	l			\$41,034.09	
2008 Total	I			\$44,092.37	
2009 Total	I			\$44,920.33	
2010 Total	ĺ			\$42,431.35	
2011 Total	l			\$41,919.61	
2012 Total	l			\$45,034.33	
2013 Total	l			\$42,477.23	
2014 Total	l			\$42,936.08	
2015 Total	l			\$43,682.99	
2016 Total	l			\$43,392.79	
2017 Total	l			\$44,027.97	
2018 Total	1			\$44,865.15	
2019 Total	I			\$45,389.98	
2020 Total	I			\$46,640.50	
2021 Total	I			\$48,570.78	
2022 Total	I			\$44,975.76	
2023 Total	I			\$41,850.76	
2024 Total	l			\$47,035.91	
2025					
Jan.				\$3,603.12	
Feb.				\$3,579.22	
Mar.				\$3,570.02	
Apr.				\$3,573.07	
May				\$3,585.32	
June				\$3,564.94	
July				\$3,652.55	
Aug				\$3,646.76	
Sept	Cycle 4		\$10.94		
	Cycle 1		\$1,042.25		
	Cycle 2		\$1,167.98		
	Cycle 3		\$0.00		
Adj.			\$0.00		
				\$2,221.17	
Total				\$927,595.52	
Membersh	ip Particip	oation Level			
Total			10,143		
Participat	ing Accoun	its	7,531		

Current Participation Rate

Last Months Rate

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Safety Report
Steuben County REMC
Board of Directors
September 23, 2025

September 19, 2025- Chris Hamilton from IEC was here for the September safety meeting with the topic being hearing wellness.

There were no injuries or loss of time reported.

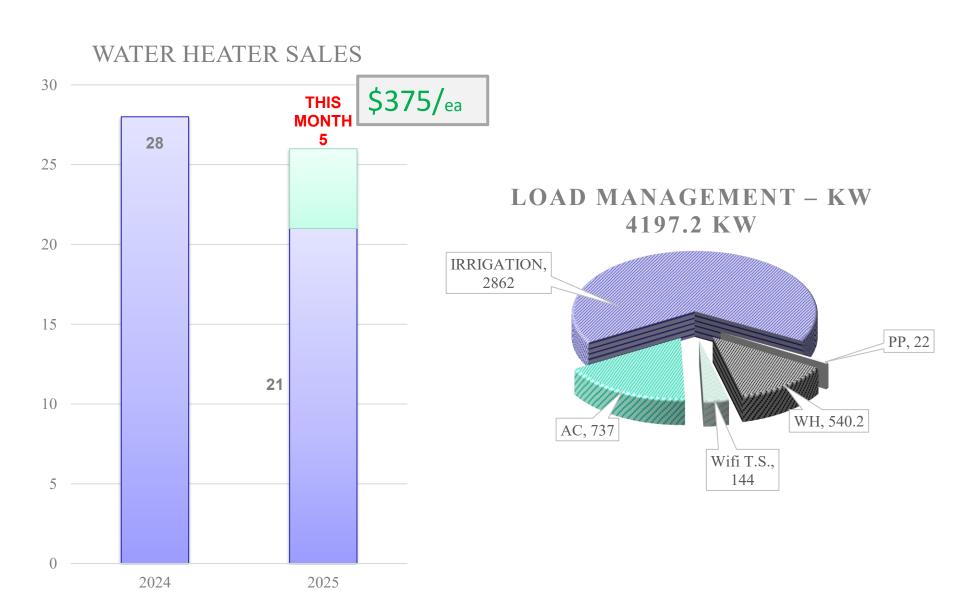
Agenda

Steuben County REMC Regular Board of Directors Meeting

September 29, 2025

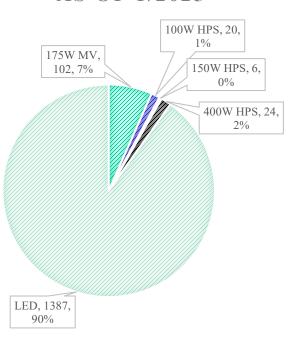
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MARKETING & MEMBER SERVICES



MARKETING & MEMBER SERVICES

SECURITY LIGHTS AS OF 1/2025



2025
SECURITY
LIGHT
INSTALLS/REMOV
ALS
3- REMOVALS
(1) this month
4 - NEW
(2) this month
14 - SWAP/
MAINT.
(5) this month





MARKETING & MEMBER SERVICES



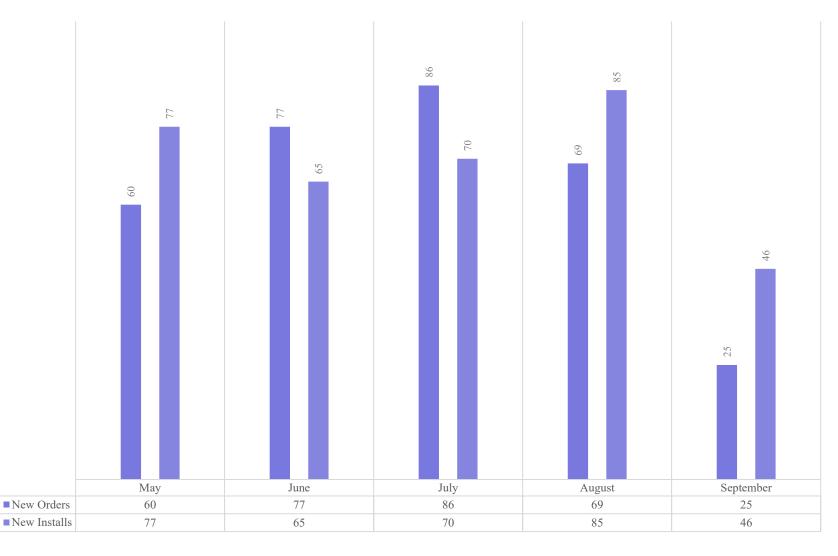
Member Engagement 7000 5819 6000 3789 4497 4165 4550 5000 4378 4000 3000 1930 638 2000 1295 887 1000 0 Website Social Media SmartHub Google Engagements Sessions ■ July2 ■ August2 ■ September2

Website

1	Home Steuben County REMC	2,032 (45.19%)
2	Packages/ Pricing Steuben County REMC	380 (8.45%)
3	Storm/ Outage Center Steuben County REMC	325 (7.23%)
4	Check Availability Steuben County REMC	259 (5.76%)
5	SmartHub Steuben County REMC	223 (4.96%)
6	Contact Us Steuben County REMC	191 (4.25%)
7	How to make a payment Steuben County REMC	163 (3.62%)
8	Board of Directors Steuben County REMC	97 (2.16%)
9	Resource Not Found Steuben County REMC	87 (1.93%)
10	Rebate Programs Steuben County REMC	75 (1.67%)

NEW ORDERS/INSTALLS

■ New Orders ■ New Installs



9.15	5.2025										
	Zone	Marketing Zone	Uncat ▼	Active ▼	Activ∈ ▼	Uncat. <mark>▼ Pendin</mark> ▼	Pendir v	9.15	NEW 🔻	Total Membe	% Take
	1	OTTER NORTHWEST	1	92	93	2	2	95	6	118	81%
E 1	2	OTTER NORTHEAST	5	376	381	2	2	383	14	632	61%
PHASE	3	OTTER SOUTH	7	709	716	6	6	722	19	973	74%
4	4	ORLAND MP	2	209	211	2	2	213	16	361	59%
	5	HELMER MP		145	145	1	1	146	7	197	74%
7	6	NEVADA NORTH	4	218	222	0	0	222	11	382	58%
SE	7	NEVADA NORTHEAST	4	372	376	2	2	378	23	874	43%
PHASE	8	NEVADA WEST	7	425	432	3	3	435	26	1110	39%
	9	NEVADA EAST	8	236	244	0	0	244	3	519	47%
	10	SCOTT NORTHWEST	7	320	327	5	5	332	14	549	60%
Б	11	SCOTT WEST, NORTHEAST, SOUTH	3	82	85	0	0	85	10	166	51%
PHASE	12	RUHL	5	205	210	1	1	211	-4	404	52%
4	13	ANGOLA N&W	24	238	262	1	1	263	16	427	62%
	14	SCOTT EAST	18	410	428	4	4	432	17	738	59%
E 4	15	ANGOLA SOUTH	14	213	227	0	0	227	11	374	61%
PHASE	16	STEUBENVILLE	10	185	195	4	4	199	14	423	47%
4	17	WATERLOO	5	58	63	0	0	63	5	177	36%
		P2P		220	220	1 6	7	227	6		
Total					4837	39	40	4877	214	8424	58%

Other Updates

Important Capital Credit Updates

- General Retirement
 - Issuing on November 1, 2025
- Unclaimed (Escheat)
 - o Posting October 1, 2025
 - o Deadline December 1, 2025

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Cyber Security

On September 18th NISC completed an update to the Firewall. This change is a significant upgrade and it was in addition to the usual updates for NISC, SCADA and Tantalus.

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BROADBAND UPDATE

SEPTEMBER 2025



SERVICE INSTALLATION REPORT

	PTP COU	INT	258		
NEW C	RDERS HISTORICAL AVE	RAGE	15.46428571		
AVERAGE NEW ORDERS	AVERAGE NEW ORDERS / WEEK (LAST TWO MONTHS)				
	T	ODAY	9/23/2025		
	DAYS LEFT IN THE	YEAR	99		
	WEEKS LEFT IN THE	YEAR	14		
	PROJECTED NEW OF	DERS	210		
TOTAL P	ROJECTED ACTIVE ACCO	UNTS	5139		
TOTAL PROJE	CTED ACTIVE FTTH MEN	IBERS	4881		
	PROJECTED TAKE	RATE	59%		
	FULL ACTUAL TAKE	RATE	56.44%		
	FTTH ACTUAL TAKE	RATE	55.10%		

> SERVICE INSTALLATIONS TO DATE:

➤ 4900 ACTIVE SUBSCRIBERS AS OF 9/23/25.

> RUN RATE

NEW ORDERS WEEKLY
AVERAGE HAS FALLEN
FROM 18 LAST MONTH TO
15 THIS MONTH. AVERAGE
WEEKLY INSTALLS WERE
STEADY AT 19 PER WEEK,
WHICH LOOKING AT
CURRENT DATA, WILL
FALL OFF NEXT MONTH.

FTTH STATUS REPORT



BANDWIDTH INCREASE.

20Gb REDUNDANT DIA CIRCUIT INSTALLATION AND TURN-UP COMPLETED. WE NOW HAVE FULLY REDUNDANT 20Gb DIA LINES.



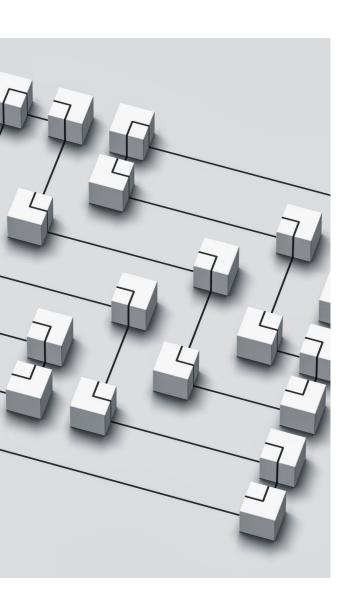
XGS EQUIPMENT INSTALLATION

EQUIPMENT INSTALLED AND TESTED IN ANGOLA. INSTALLED IN ORLAND AND STEUBENVILLE AS WELL. PENDING 2.5Gb/S SERVICES TO BE INSTALLED.





WE ARE STILL SEEING A FEW
MEMBERS LEAVING FOR OUR
COMPETITION BUT WE ALSO SEE
A FEW RETURNING MEMBERS
FROM THOSE COMPETITORS
EACH WEEK.

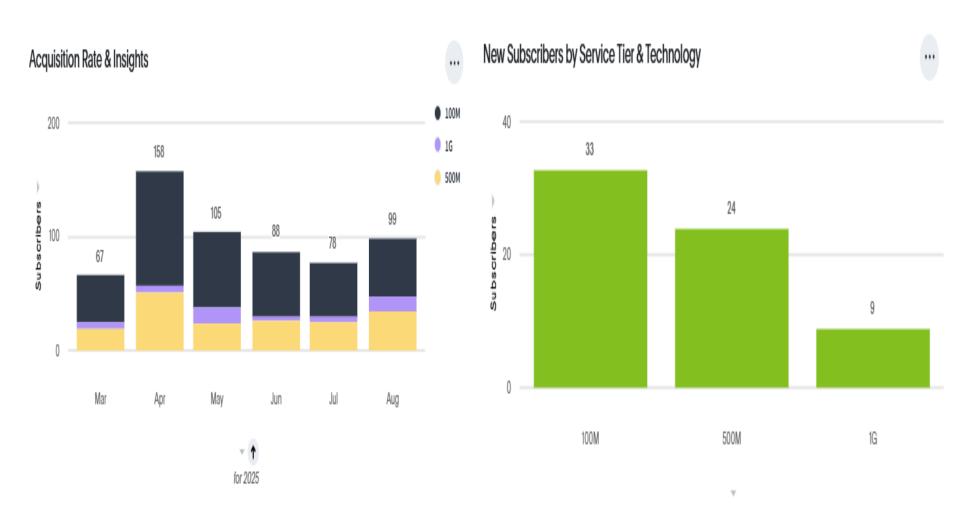


P2P STATUS REPORT

- > P2P NETWORK UPDATE.
 - ➤ 1 NEW ORDER RECEIVED FROM i-NET.
 - ➤ 1 DISCONNECT ORDER FOODS ALIVE (WAS AN I-NET CUSTOMER AND WENT TO FRONTIER).
 - ➤ PSB RACK SPACE LEASE DISCUSSED WITH i-NET. NEED TO PERFORM SITE SURVEY'S (MID-OCTOBER) FOR INVENTORY AUDIT AND DEVELOP AN AGREEMENT WILL NEED TO BE CREATED THAT DEFINES THE STIPULATIONS OF THEM OCCUPYING OUR SPACE.

SUBSCRIBER STATISTICS

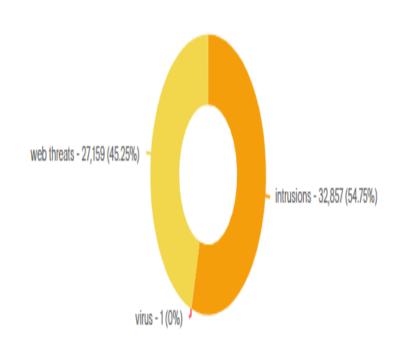
CONTINUING TO SEE AN UPTICK IN SUBSCRIBER COUNT



STATISTICS CONT'D

Blocked Threats Insights

• IN THE LAST TWO MONTHS WE HAVE BLOCKED 27,159 WEB THREATS AND 32,857 INTRUSIONS AND 1 VIRUS FOR OUR MEMBERS



CALL CENTER STATISTICS

BOTH OVERFLOW MEMBER SERVICE CALLS AS WELL AS TECH SUPPORT CALLS

CALLS REFERRED BACK TO US DURING BUS. HOURS	59
CHECKING ON AN EXISTING TICKET	9
ESCALATED TO BUSINESS OFFICE	67
AFTER HOURS ESCALATED TO DAVE	6
CALL CENTER RESOLVED	60
DISCONNECTED BEFORE ANSWERED	11
OUTAGE RELATED SERVICE ORDERS	49

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Board of Directors Per Diem

- Currently
 - − \$400. per day
 - \$60 monthly stipend for internet service

								MANA ELECTI MAND COST				ORS							
									MAY 2025										
-	2	ATTENDANCE REQUIRED TO BE PAID PER DIEM	NON BOARD MEETING PER DIEM \$	OTHER PER	COOP PAY MEDICAL INS FOR DIR	IF YES, AVERAGE			# OF BOARD) MEMBERS	ATTENDING	ANNUAL MEE	TINGS OF	TOTAL COMPENSATION & BENEFITS FOR DIRECTORS	TOTAL OTHER FEES & EXPENSES FOR DIRECTORS.	TOTAL ANNUAL DIRECTOR			
	DIEM FOR REGULAR	DIEM FOR	M FOR SULAR	EM FOR GULAR	i.e. committees	DIEM \$ (Please Use note tab to Explain)	YESINO	ANNUAL MEDICAL INS PAID BY CO-OP PER INSURED DIRECTOR \$	# OF BOARD MEMBERS	AVERAGE HOURS PER DIRECTOR PER MONTH	ÍEC	G&T	OTHER	NRECA	NRECA REGION 4	IRS Form 990 Part 7 Col D. amt. Reportable Compensation (e.g. payments for Per Diem +Health insurance)	All other fees, expenses e.g. Travel, registrations, education , etc.	COMPENSATION, BENEFITS, FEES & EXPENSES 12/31/24	AVG ANNUAL COST PER DIRECTOR
(Col A)	(Col B)	(Col C)	(Col D)	(Col E)	(Col F)	(Col G)	(Col H)	(Col I)	(Col J)	(Col K)	(Col L)	(Col M)	(Col N)	(Col O)	(Col P)	(Col Q)	(Col R)		
1	\$ 850	Yes	\$ 400	\$ 400	No		7	15	4	4		2	1	\$ 92,361					
2	\$ 350	Yes	\$ 185	\$ 185	No		7	18	6		5	2		\$ 109,031					
3	\$ 300	Yes	\$ 125	\$ 375	No		12	24	12	1		4	4	\$ 213,807		MODERN MADERICAL PROPERTY OF THE PROPERTY OF T	CONTRACTOR AND ADDRESS OF THE PROPERTY.		
4	\$ 150	Yes	\$ 150		Yes	\$ 10,779	8	11	7	1		2	1	\$ 105,123		Mayorina to Advance to the contract of the con			
5	\$ 425	Yes	\$ 425		No		7	6	4	1			1 2	\$ 40,360 \$ 177,587	COMPANIES AND ASSESSED AND ASSESSED ASSESSED.	DEMONSTRATION OF THE PROPERTY			
6	\$ 350	Yes	\$ 150	\$ 1,750	No		7		7			2	1	\$ 177,587	THE STATE OF THE PARTY OF THE P	INCOMPANION CONTRACTOR			
7	\$ 300	Yes	\$ 150	27/01/27/17/01/17/17/17/17/17/17/17/17/17/17/17/17/17	Yes	\$ 17,339	7	26	5	SOURCE AND SOURCE	1	1	2	\$ 148,400			CHEROLOGICA CONTRACTOR		
8	\$ 400	Yes	\$ 400	\$ 700	No	1	9	24	4	6	1	1	1	\$ 63,711		And the second s			
9	\$ 747	Yes	\$ 250		No		7	8	8	1				\$ 95,780		MANUFACTURE OF THE PROPERTY OF	THE PROPERTY OF THE PROPERTY O		
10	\$ 720	No	\$ 205	\$ 320	No		9 -	20 20	6	2	7	2	4	\$ 102,100		why we will be a second	and the same of th		
11	\$ 1,000	No	\$ 500		No		7	19	4	7		3	3	\$ 94,206		NAMES OF THE PROPERTY OF THE P	AND THE PROPERTY OF THE PROPER		
12	\$ 700	No	\$ 200		No		7	11	4	1			2	\$ 95,871					
13	\$ 150	Yes	\$ 175		No		7	17	7	4	5	6	4	\$ 101,616	THE PARTY OF THE P				
14	\$ 288	Yes	\$ 288	\$ 550	No No		9	23	6	4			3	\$ 77,855					
15	\$ 650	Yes	\$ 250	OWNERS WAS DESCRIBED TO THE PROPERTY OF	ACTURE SOCIETATION STATES		7	5	7	7	7	7	7	\$ 136,324			\$ 25,26		
16	\$ 300	Yes	\$ 300		No No		9	10	3	TOTAL PROPERTY.		1	emantan folksissi	\$ 166,312	THE COLUMN TWO IS NOT THE OWNER, THE PARTY OF THE PARTY O		\$ 19,89		
17	\$ 1,439	Yes	\$ 200 \$ 175	MACHINE WITH STREET	No		9		7	7		4	4	\$ 152,452		\$ 188,249	\$ 20,91		
18	\$ 250	Yes			No		7	5	7	1	Textension	1	1	\$ 107,800		\$ 114,638	\$ 16,37		
19	\$ 400	Yes		representation and the second	No		13	24	12		4	9		\$ 244,350	\$ 96,631	\$ 340,981	\$ 26,22		
20	\$ 975	No	\$ 375	\$ 6,000 \$ 525	No		9	15	8	8	The same of the same of	4	3	\$ 149,585	\$ 36,344	\$ 185,929	\$ 20,65		
21	\$ 750 \$ 400	Yes Yes	\$ 400	\$ 60	No		9	5	5	NAME OF THE OWNER, OF THE OWNER, OF THE OWNER, OF THE OWNER, OWNER, OWNER, OWNER, OWNER, OWNER, OWNER, OWNER,		A 4 - 4 - 6 - 6 - 6 - 6 - 6 - 6 - 6 - 6 -	2	\$ 72,000	\$ 38,727	\$ 110,727	\$ 12,30		
22		Manager Company of the San	\$ 600		No		9	4	1	2	The state of the s	1							
23	\$ 600 \$ 400	Yes	\$ 200		No		9	14	7	8		5	3	\$ 118,894	\$ 25,664	\$ 144,558	\$ 16,06		
24 25	\$ 586	No	\$ 251	to a contract of the contract	No		7	20	2	3	-			\$ 59,460	\$ 9,082	\$ 68,542			
26	\$ 338	Yes	\$ 338	\$ 56	No		7	30	6	1		2	2	\$ 78,835	\$ 47,732				
27	\$ 250	Yes	\$ 75		No	THE PROPERTY OF THE PROPERTY O	7	19	7	1		1	2	\$ 95,375					
28	\$ 250	Yes	\$ 250	\$ 700	No		7	18	4	5	4	3		\$ 94,750					
29	\$ 375	Yes	\$ 375	NO. E. CONTROL OF CHARLES AND CONTROL OF CON	Yes	\$ 987	7	10	6	2				\$ 120,000					
30	\$ 500	Yes	\$ 350		No		7	18	7	7	7	7	7	\$ 75,050					
31	\$ 557	Yes	\$ 84	MACSISTIVATE OF THE SAN	No		9	10	3	2		2	NAMES OF THE PERSONS STORY	\$ 75,607					
32	\$ 500	Yes	\$ 60	\$ 50	Yes	\$ 22,000	9	12	9	1		1	1	\$ 121,256					
33	\$ 326	Yes	\$ 326		Yes	\$ 13,818	9	8	9	1	CHINGH HOUSE COLUMN	2	1 evenomentalism	\$ 189,153					
34	\$ 500	No	\$ 375	\$ 63	No		7	21	5	5	7	3	4	\$ 82,969	\$ 6,312	\$ 89,281	\$ 12,75		
Count Yes		28			5														
No Total		34			29														
	\$ 502		\$ 268	\$ 711		\$ 12,985	8	15	6	3	5	3	3				\$ 18,14		
Average High	\$ 502 \$ 1,439		\$ 600			\$ 22,000	13	30	12	8	7	9	7	\$ 244,350			\$ 31,57		
Low	\$ 150		\$ 60	\$ 50		\$ 987	7	4	1		1		1						
Median (middle number)	\$ 400		\$ 250 \$ 248	\$ 400		\$ 13,818 \$ -	7 8		6					\$ 102,100 \$ 111,658					

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Agenda

Steuben County REMC Regular Board of Directors Meeting

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October 2025

Steuben County REMC

Schedule of Events

- Oct. 1 Wabash Valley Power will be holding it's regular Board Mtg. in Indianapolis.
- . Oct. ??- The topic for this months safety meeting and date has not yet been set.
- Oct. 15— Indiana Statewide's regular Board of Director's meeting beginning at 10:00 a.m.
- Oct. 16 WVPA Will be holding their Annual Budget review mtg. I believe that
 it wil be a virtual mtg and Kevin is planning to attend.
- Oct. 23 The first round of candidate reviews will be conducted by the Steuben County REMC Board at our office beginning at 8:00 a.m.
- Oct. 27—The Cooperatives regular monthly Board Meeting will be held at the Cooperative office beginning with dinner at 5:30 p.m. followed by the business meeting at 6:00.

Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1 WVPA B- Mtg	2	3	4
5	6	7	8	9	10	11
12	13	14	15 UUS IEC B- Mtg.	16 WVPA Budget Mtg.	17	18
19	20	21	22	23 CEO Search Round One	24	25
26	27 REMC B- Mtg.	28	29	30	31	

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